

## HR support center

The APS HR Support Center provides an extensive knowledge base that has answers to your HR and employment questions. You can read articles, download handbooks and forms, research laws, and much more.

### APS HR Support Center Includes:

- |                        |                      |
|------------------------|----------------------|
| • Policy Library       | • eAlerts            |
| • State & Federal Laws | • HR Resource Center |
| • HR Forms             | • Quick Guides       |
| • 3-Minute HR Audit    | • Job Descriptions   |
| • HR Checklists        | • Q&A Database       |
| • Benefits             | • HR Best Practices  |
| • Monthly Newsletter   | • Glossary of Terms  |
| • HR Cast              | • HR Guides          |

## HR on demand

You can ask our HR Pros as many questions as you need - whether online, over the phone, or through our mobile app. Our Pros will even create or customize HR forms, documents, letters, and tools for your business. They're pretty good at what they do - they've earned a 4.8 out of 5 customer satisfaction rating five years running.

- HR Concierge
- Custom Handbooks
- Ask the Pro
- Document Customization
- Ticket Tracker

The APS HR Support Center provides a comprehensive resource for all of your HR compliance and employee management needs.

# 4.8

out of 5

## HR Pro Customer Satisfaction Rating 5 Years Running



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## About APS

APS brings innovation and scalability to modern human capital management. We believe that our clients, their employees, and our partners deserve the best, easy-to-use human capital management platform delivered with personalized service and support. We build our unified technology from the ground up, focusing on usability, efficiency, and adoption. APS understands the challenges organizations of all sizes face, which is why we craft a full spectrum of cloud solutions that address all aspects of employee management.

APS is different because of our personalized approach to technology and service. As a result, we continually maintain a 98% customer retention rate. For the past four years, we have ranked as a High Performer, the #1 software company in Louisiana, as well as Best Customer Support, Ease-of-Use, Functionality, and Product Quality by G2 Crowd.