

SUCCESS STORY



Antoine's Restaurant

APS Helped Antoine's Restaurant Run a More Efficient and Productive Business.

Antoine's Restaurant struggled to manage its complex payroll processing in a system that no longer met its needs. Pulling reports and managing its growing workforce had become an obstacle to Antoine's longstanding commitment to excellence. Human Resources Manager, Emilie Daigle, knew there had to be a better solution for their needs. When she discovered APS, she was impressed with the power and simplicity of our restaurant payroll software. Gone were the days of spending hours pulling reports and processing payroll.

Meanwhile, employees became empowered with instant access to payroll and HR information. Read below to learn how APS helped this famous landmark restaurant flourish.

Who is Antoine's Restaurant?

Established in 1840, Antoine's is the country's oldest family-run restaurant and a New Orleans icon. Founded by Antoine Alciatore, this historic restaurant has prospered under the Alciatore-Guste family's direction for more than 170 years. As one of the most treasured historic businesses in Louisiana, Antoine's stands out as an example of the cultural heritage that shaped one of the most famous culinary destinations in the world.

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Challenges

Having the Right Tech Stack in Place

Human Resources Manager Emilie Daigle quickly pointed out that the restaurant's commitment to excellence does not stop at food and service. "To maintain and grow a culture of excellence throughout Antoine's, we must have the right systems in place," said Daigle. "One of those tools is a robust and cost-effective payroll system that provides the business intelligence we need to make informed and timely management decisions."

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Complex Payroll Management

While Antoine's used the existing system for many years, the complexity of payroll management processes became an unwelcome distraction for the company. When management needed to focus on growing the business and maintaining its tradition of quality and service, they were bogged down by inefficient systems instead.

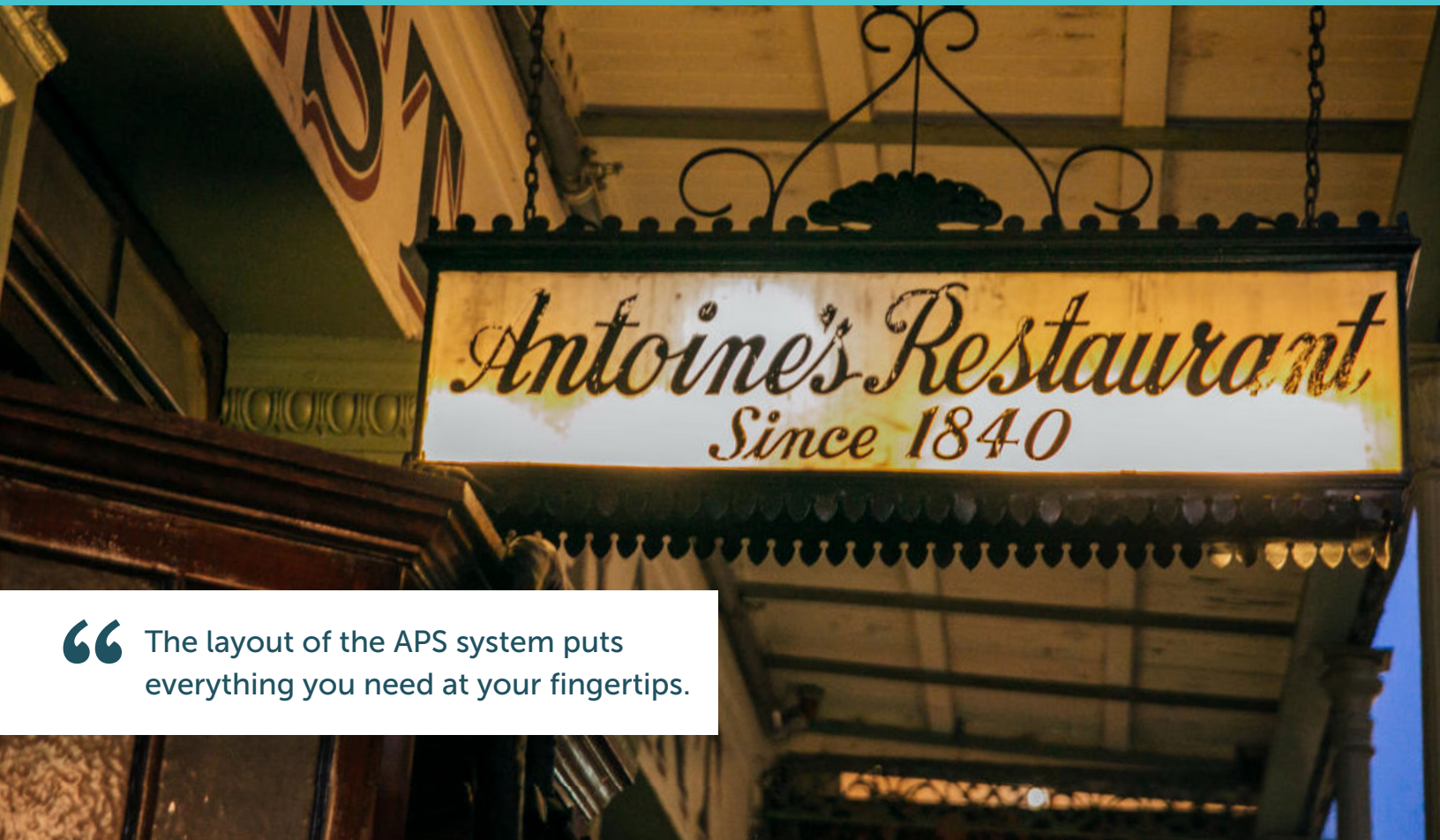
Return on Investment

The management team became concerned about the cost, difficulty of use, and lackluster reporting capability of its existing payroll system. With such an unimpressive return on investment, management decided to make a significant change and came to APS for insight.

How APS Helped

Antoine's management team chose APS' unified restaurant payroll software in July of 2010. The APS system was also successfully integrated with Averro, Antoine's sales and labor tracking program.

"The payroll system we had before was a lot more expensive and much more difficult to use," said Daigle. "The layout of the APS system puts everything you need at your fingertips."

A photograph of the exterior of Antoine's Restaurant at night. A large, ornate, illuminated sign hangs from the building, featuring the text "Antoine's Restaurant" in a cursive script and "Since 1840" in a serif font below it. The sign is framed by decorative metalwork. The background shows the building's facade and some architectural details.

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She described the conversion to the APS' restaurant HR services as a smooth process with minimal disruption to operations. Daigle credits the successful conversion and their continued success to APS' approach to customer service. "They have a very helpful team that is just a phone call away," said Daigle. "Anytime we have a problem, they are quick to help."

APS' employee self-service software, eSELFSERVE, has also opened up direct access to employees, saving valuable company time. "Our employees can print W-2 forms or pay stubs directly from the eSELFSERVE, and they can reprint alcohol server cards on their own if they lose them instead of having to go through our department," said Daigle.

APS is proud of our contributions to the continued success of this historic brand and how we help the people who maintain its invaluable traditions.



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About APS

Are you tired of manually processing payroll? Do compliance and attendance tracking have you overwhelmed? APS can help! Our technology is designed to make payroll and HR easier. HR, payroll, attendance, recruiting, applicant tracking, onboarding, and ACA compliance all live in a unified database to simplify your everyday tasks.

We provide our clients and partners with intuitive technology delivered with personalized service and support. Businesses choose APS as their workforce partner because of our focus on the customer experience, starting from the moment they begin implementation.

As a result, we continually maintain 98% customer retention and satisfaction rates. APS has also been recognized by G2 for top-rated user adoption and implementation since 2018.

Call Us at 855.945.7921 or visit our website at www.apspayroll.com to learn more about how APS can help you make payroll and HR easier!



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