



Carrier Connections is the cloud-based service that automates benefit enrollment data management through direct, secure, and fully managed integrations between APS and your benefit insurance carriers.

## Simple, Flexible, and Cost-Saving Communication with Carriers

Simplify your benefits administration, reduce costs, and improve employee service. Carrier Connections eliminates the chance of errors by automatically extracting the enrollment data already in the APS system and sending it to your carriers on your behalf. With Carrier Connections, you no longer have to prepare and update enrollment reports for carriers, and no more duplicate data entry into carrier web portals.

Carrier Connections communicates enrollment changes accurately and consistently to your carriers so missed enrollments are things of the past. And Carrier Connections saves you money by ensuring that you are not charged for terminated or ineligible employees.

## Comprehensive Carrier Network

No matter which benefit providers your company partners with, Carrier Connections can meet your needs. Carrier Connections supports over 200 insurance carriers, including health, dental, vision, life, disability, COBRA, and other types of plan providers. New carrier support is driven by customer requirements. If any of your earners are not supported on Carrier Connections, we will add them.

## Redeploy IT Efforts

Because Carrier Connections provides all the integration and communication automatically, IT resources may be redeployed onto more strategic activities instead of building and maintaining complex integrations or reports.

Questions? Call or Click!

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# Carrier Connections

## Automatic Scheduling and Updating

Carrier Connections automatically extracts your benefits data and transmits it to your carriers on the schedule determined by each carrier. Benefit Administrators may also run ad hoc updates as needed. Setting up the schedule is simple, and once set, updates run automatically. Now, you don't have to worry about "missed enrollments" where employee benefit changes aren't sent to your insurance providers - scheduled data feeds ensure that all relevant information is consistently communicated to benefit providers.

## Compliance

Carrier Connections supports all applicable standards and protocols. Including the HIPAA 834 standard and its variations, as well as proprietary carrier formats.

## Easy-to-Use Technology

Carrier Connections does not require complex technology or IT support. All you need is an Internet connection. Carrier Connections will handle all of the technical requirements of the data transfer to carriers, so you don't have to.

## Security

The data transmitted to providers is always secure, from the time it is extracted to the time it is delivered to your carrier. There is no manual intervention in the process to compromise security. Your sensitive employee benefits data is protected with SFTP & SSL Internet security protocols, PGP encryption, and authentication certificates.

## Fast, Reliable, and Cost-Effective

With Carrier Connections, you will gain the advantages of Santeon's XIP Business Process Management technology, optimized data exchange processes and scale economies. Our highly automated process provides electronic connections in just weeks. And delivery of your data to your carriers is consistently accurate and timely with our Sigma Six process design and control.

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